

March 2020

## Essential access to critical supplies

As the COVID 19 situation evolves, it's vital to ensure the continuity of the UK's critical telecommunications and broadband network infrastructure, and to maintain our essential broadband and telecommunications services to local and national government, schools, hospitals, emergency services, banks, retailers, transport infrastructure and the general population, including vulnerable customers and all those currently having to work from home and self-isolating.

Openreach owns and operates a UK wide telecommunications network and provides essential broadband and telecommunications services over it.

**MAP Group (UK) Limited** is a key partner to Openreach, designated as providing essential services in supporting the build and maintenance of Openreach's critical telecommunications infrastructure across the UK.

To be able to continue to do so, we require our partner's supply chain to continue to have access to critical supplies.

**Openreach can confirm that MAP Group (UK) Limited perform critical telecommunications network infrastructure for Openreach, part of BT Group.**

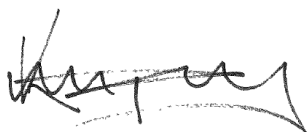
Your organisation has been identified as an essential supplier and crucial to Openreach being able to continue with its essential services. We ask that you keep this in mind when considering your future strategy during COVID 19 and as far as possible keep your supply lines open for these essential products.

Be assured that our employees will follow Government advice and comply with local quarantine rules during collections or deliveries and we will work with you to implement arrangements you consider necessary to keep us all safe. All of our people will observe safe working practices and social distancing protocols to protect the worker and the general public.

We have set up a dedicated email address if you require any further clarification.  
Please contact [assuranceintegrityteamg@openreach.co.uk](mailto:assuranceintegrityteamg@openreach.co.uk)

We appreciate your co-operation in this difficult situation.

Yours sincerely,



Kevin Murphy  
MD Fibre and Network Delivery, Openreach